

Prakash Oils Limited (for quarter ended on September 30th, 2013,

Part I (I)

| Serial No. | Name of the Company | Cumulative number of complaints received as at the end of the quarter | | | | | Cumulative number of complaints resolved at the end of the quarter | | | | | Number of complaints pending as at the end of the quarter | | | | | Number of complaints pending >30 days from the date of receipt | | | | | Reason for pending >30 days and action proposed for resolving | |
|------------|----------------------|---|----------|---------|--------|-----------|--|----------|---------|--------|-----------|---|----------|---------|--------|-----------|--|----------|---------|--------|-----------|---|------|
| | | Type II | Type III | Type IV | Others | Total | Type II | Type III | Type IV | Others | Total | Type II | Type III | Type IV | Others | Total | Type II | Type III | Type IV | Others | Total | | |
| A | | B | C | D | E | F=B+C+D+E | G | H | I | J | K=G+H+I+J | L | M | N | O | P=L+M+N+O | Q | R | S | T | U=Q+R+S+T | V | |
| 1 | Prakash Oils Limited | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | N.A. |
| | TOTAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |

Note :Type II : Non-receipt of dividend / interest on shares / debentures, non-receipt of maturity amount on debentures.

Type III : Non-receipt of shares/debentures/ whether in demat or in physical form including non-receipt on account of any corporation action

Type IV: Non-receipt of annual reports, annual forms, bonus shares/interest on delayed receipt of refund order/ dividend and interest